

# About Cartesian Academy

## COMPANY OVERVIEW

*Cartesian is a technical consultancy and software development business, with clear expertise in the intersection of telecoms and information systems. We provide a range of services implementing and supporting the complex systems at the heart of an operator's business.*

*We have considerable practical experience – most of us have worked for a telco at some point - and believe strongly in values such as integrity, common sense and timeliness. But we also believe in thinking imaginatively around a problem and using our specialist knowledge to look for the best solution.*

*Cartesian's market-leading Revenue Assurance product suite, **Ascertain™**, allows easy and cost-effective implementation of telco-specific Revenue Assurance products that work seamlessly across network elements, core operational and business support systems.*

*Our excellent track record in delivering effective solutions and advice to our customers is a result of building a highly qualified team with unrivalled experience across our fields of expertise.*

*This is what we believe makes Cartesian stand out from the crowd.*

## CARTESIAN ACADEMY

*Drawing on our wealth of experience, we set up the **Cartesian Academy** to offer knowledge-based technical training courses to industry professionals. The courses can be either on-site or at our offices in Holborn, and usually take one to three days.*

*If you or your employees work in systems, finance, operational IT, support, in the data warehouse, or in revenue assurance, read on to see how our industry experts can help you to build, deepen or diversify your knowledge and skill-set.*

**Cartesian  
Descartes House  
8 Gate Street  
London WC2A 3HP  
United Kingdom**



**Telephone: +44 (0)20 7643 5454  
Facsimile: +44 (0)20 7643 5556**

**<http://www.cartesian.co.uk/training>  
[training@cartesian.co.uk](mailto:training@cartesian.co.uk)**

# RAIT Revenue Assurance for IT – an Introduction

*This course provides IT individuals and teams with a comprehensive understanding of the purpose of a modern Revenue Assurance department and how this impacts IT. Delegates explore the best practice tools and techniques being used in leading operators throughout Europe, and leave equipped with the knowledge they need to fully support the business as it builds a control environment.*

*The course covers many aspects of revenue assurance work, with practical techniques fully explained using worked examples, team exercises and case studies.*

## INTENDED AUDIENCE

- Telecoms IT professionals, who interact with revenue assurance teams, including:
  - Business Analysts
  - Systems Analysts
  - Design Authorities / Architects
  - Operational IT
  - System Integrators
  - RA Application Users
  - Chief Technical Officers and IT Management

## BENEFITS

By the end of the course, you will:

- Understand an overview of Revenue Assurance activity and their drivers
- Support the Revenue Assurance department from an IT perspective
- Understand how to build a revenue control environment within IT itself
- Be aware of the role of software tools and how they can be applied successfully
- Monitor performance internally and for management reporting purposes

## PROGRAMME

- Revenue Assurance fundamentals
- What is RA trying to achieve?
- Usage Assurance and detecting collection/delivery problems
- Service Assurance and data integrity in key systems
- Rating Assurance & Bill Verification
- IT involvement in controls
- Case Study: Key Reconciliation Challenges from an IT perspective

## PRE-REQUISITES

- Good knowledge of Telecoms and IT

## OTHER COURSES

- Cartesian Academy offers a wide range of knowledge-based telecoms training courses covering networks, technology, revenue assurance and fraud
- Contact us for a schedule or visit <http://www.cartesian.co.uk/training/schedule>

Dates: May/June 2009

Duration: 2 days

Class size: Maximum 12 delegates

Course Ref: RAIT

Location: Descartes House, London WC2

More info: <http://www.cartesian.co.uk/rait>

Course Fee:

£1200 + VAT / delegate

Price for whole session on request