

# CARTESIAN Academy

Knowledge-based training from the industry experts



## Training

Drawing on our wealth of experience, we set up the

**Cartesian Academy** to offer training courses to telecoms industry professionals. Courses are held either in our central London office near Covent Garden, or at operator sites worldwide. Typical course durations are one to three days, with options to build a longer programme if required.

If you or your employees work in product marketing, finance (including revenue assurance), networks and technology, customer care or operations, read on to see how our industry experts can help you to build and deepen your knowledge and skill-set.

## Cartesian

Cartesian is a consultancy and software development business, with deep expertise in the intersection of telecoms and information systems and a 14 year track record. We provide a range of services implementing and supporting the complex systems at the heart of an operator's business.

We have extensive practical experience and believe strongly in values such as integrity, common sense and timeliness. But we also believe in thinking imaginatively around a problem and using our specialist knowledge to look for the best solution.

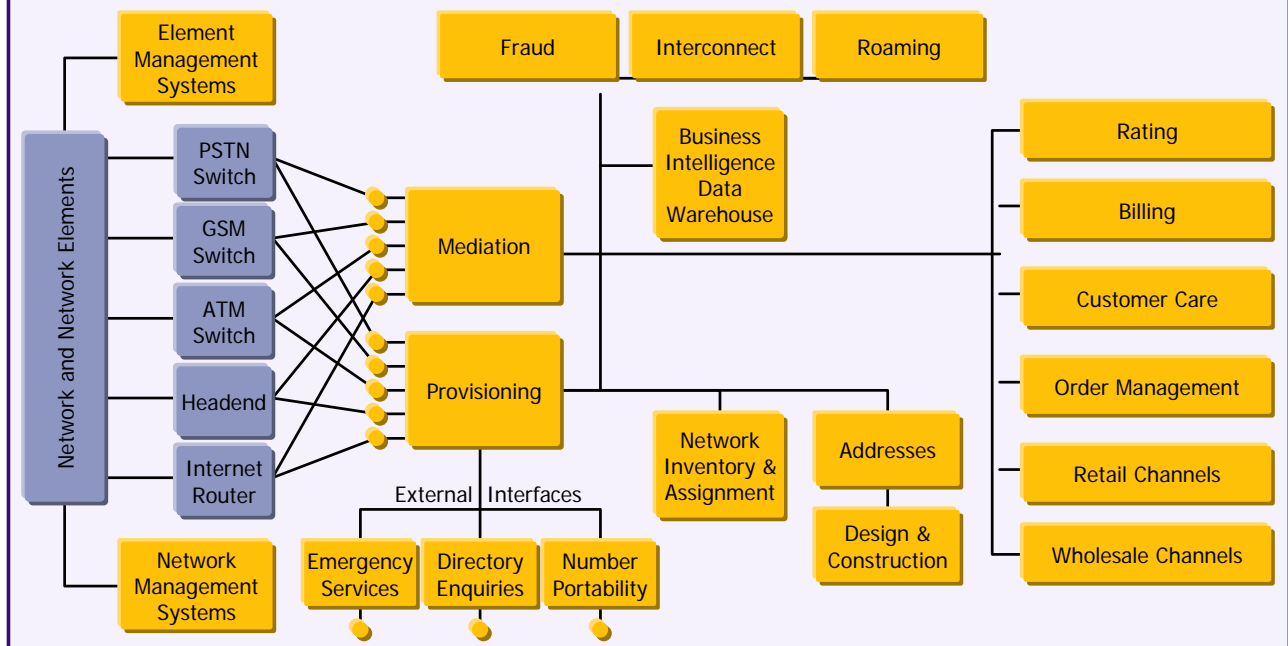
Cartesian's market-leading Revenue Assurance product suite, **Ascertain™**, allows easy and cost-effective implementation of telco-specific Revenue Assurance products that work seamlessly across network elements, core operational and business support systems.

Our excellent track record in delivering effective solutions and advice to our customers is a result of building a highly qualified team with unrivalled experience across our fields of expertise.

This is what we believe makes Cartesian stand out from the crowd.

In April 2009 Cartesian was awarded the Queen's Award for Enterprise in Innovation.

## Cartesian's Depth and Breadth of Experience



# Core Revenue Assurance Training

This course provides individuals and teams with a comprehensive and practical means of developing and consolidating their experience. Delegates are able to appreciate best practice tools and techniques as used in leading operators in Europe.

The course covers all aspects of carrying out Revenue Assurance work, with many practical techniques fully explained using worked examples, team exercises and case studies.

## Intended Audience

- Revenue Assurance team members wishing to develop and consolidate their experience and gain an appreciation of best practice
- Revenue Assurance Professionals
- Chartered Accountants
- Financial Controllers
- Internal audit
- Fraud Department and related personnel
- Operational IT
- System Integrators
- RA Application Users

## Benefits

- Understand all aspects of Revenue Assurance activity
- Put into practice established Revenue Assurance techniques
- Be aware of the role of software tools and how they can be applied successfully
- Monitor performance internally and for management reporting purposes

## Pre-requisites

- Good knowledge of Telecoms and IT

## Programme

- Revenue Assurance fundamentals
- Performing a Revenue Healthcheck
- Usage Assurance and detecting collection/delivery problems
- Ensuring data integrity in key systems
- Rating Assurance & Bill Verification
- KPIs and OPIs

## Course Information

<b>Dates:</b>	October / November 2009 (tbc)
<b>Duration:</b>	2 days
<b>Attendees:</b>	3 - 10 delegates
<b>Course Ref:</b>	RACS
<b>Location:</b>	Cartesian Office, Descartes House, Holborn, Central London or on-site at operator premises
<b>Information:</b>	<a href="http://www.cartesian.co.uk/racs">www.cartesian.co.uk/racs</a>

